

TEAMQ

33 Jermyn Street, St James's

Contract overview

Team Q were appointed to deliver resident M&E maintenance services to 33 Jermyn Street in 2016.

The building was developed in 2007 and boasts approximately 65,000 sq. ft. of Grade A office and retail accommodation located in one of the most prestigious parts of London, St James's.

Most of the office space is currently occupied by the independent global investment company, Apax Partners. Team Q are also responsible for the landlord areas, on behalf of the building's landlord.

Apax
PARTNERS

Client:

Apax Partners

Contract:

resident M&E maintenance

Start date:

2016

Size:

approx. 65,000 sq. ft.

Type:

Commercial sector

33 Jermyn Street, St James's

Since being on site, we have completed a few small maintenance projects aimed at improving efficiency of the plant. One such example would be the marine grade calorifiers that were failing and not heating water effectively. Instead of simply replacing the old calorifiers at a large expense to the client, our specialist engineers managed to source required elements from Norway and repaired the calorifiers themselves, thus allowing for significant savings and contributing to zero waste.

Thanks to our skilled and resourceful site engineer, as well as Team Q Contract Manager's commitment and dedication, we have built a very good relationship with our client at Apax, who has been appreciative of our efforts on site.



33 Jermyn Street, view from Piccadilly

James Topping at Apax Partners said about our performance: *"I have been very impressed with the management of the contract during 2016. Overall, the site is managed very well and the reactive quotes, works and reporting have certainly improved since Team Q took over."*



Main reception

Service overview

- Resident M&E maintenance engineer
- Planned Preventive Maintenance
- Reactive Maintenance
- 24/7 emergency call out cover
- Designated Client Services administrator
- Emergency light testing
- Fan coil units maintenance

In a recent independent M&E audit carried out on site, **33 Jermyn Street has scored 96%**



Contact details: enquiries@teamq.co.uk